CCHA Strategic Planning Committee August 5, 2023 – 2:00pm-3:30pm Location: Virtual

Meeting Notes

- 1. What would you like to see change? What is the role of the alliance?
- 2. Strategies:
 - a. Strategy and not a tactic is making sure we're engaging people with lived experience in a productive way
 - b. Create capacity for alliance that doesn't involve volunteer time
 - c. Have an evaluative process for the alliance
 - d. Strong frontline workforce
 - e. Ensuring proper stakeholders and agency leaders are involved who can make decisions and changes at a higher level
 - f. Engaging with people with lived experience
 - g. Having actionable data to drive population specific solutions
 - h. Strengthening the workforce
 - i. More statewide connections with BOS and other COCs
 - j. Having presentable data to persuade Montpelier and other stakeholders to increase/give funding
 - k. Enhancing collaboration between partners to be more intentional to better increase coordination in services
 - I. Letter of Interest regarding motel program closure was a good example of both coordination and advocacy and alliance could reflect on lessons learned
 - m. Best practices of shelter provision have changed with increased challenges with mental health and substance abuse and could be an opportunity for collaboration and coordinating services
 - n. Different communities could use a different spectrum of resources, expanding areas of need
 - o. Direct service staff will often be on a different page than where the organization's management are
 - p. Investments should be data and need driven
 - q. How can the alliance work together to increase participation of other orgs that are willing and ready to assist
 - r. Need to have a clear and shared understanding of the Alliance's role in funding and other investment decisions
 - s. Looking at home health in a different way
 - t. Increase availability of retention and wrap-around services
 - u. Is there a way to balance increasing services to increase access and maximizing efficiency between organizations
 - v. Increasing and strengthening relationships with housing providers
 - w. Utilizing rental assistance available