

Chittenden County Homeless Alliance  
 Outreach and Engagement: Individuals with lived experience  
 March 2023

Who do we want to hear from?	What do we want to know? (enter questions #s)	How will information be gathered? (interview, discussions, survey)	Who is taking lead on gathering information?
Individuals experiencing homelessness and in the system, (CE)			Sheltered and motels: Tammy CRC: Marcella (sheltered and unsheltered)
Individuals experiencing homelessness and not in the system			Sheltered: Tammy CRC: Marcella (sheltered and unsheltered)
Individuals who are housed and receiving support services			
Individuals who are housed and at risk of homelessness and not receiving services			
Individuals who need to be re-housed			
Individuals who were, or have been, homeless and seem stably housed.			
Other:			

**Questions or areas of concern previously identified:**

Follow-Up: Develop intro explanation for the “why”

Follow-Up: Consider asking sub-questions based on how they identify/which group they fit in (above) Nicole and Marcella

Follow-Up: Ensure questions are posed in a way that explains why we are asking; what is the goal behind the question?

Follow-Up: Language used needs to be re-worded “industry language”, etc. needs to be removed Nicole and Marcella

Follow-Up: Develop a survey option

1. What was your best case management experience and what made it work?
2. What is your (their) # 1 priority/goal? (For self and work with agency)
3. What has been most helpful in helping to meet your goals?

4. What has been your experience been with accessing the housing system?
5. What do you think the alliance does based on the name “CCHA” - What is the impression folks with lived experience get regarding what the alliance does/ what work they think the alliance does/ what does the role entail?
6. Asking folks with lived experience, “if orgs were working together, what do you think would be the most helpful for the alliance to do?”
7. If organizations are trying to work together, what do they need to focus on to better meet your needs and priorities?
8. What’s the best way to make sure that the Alliance **is informed by** the wants and needs of folks with lived experience? How can VLEH best advocate? Is it a certain no. of people included? Would you be interested in providing more input again in the future?
9. How do folks feel the coordinated (entry) effort is going? Does the “no wrong door approach” feel that way, or does it feel disorganized?
10. How can trust be built?
11. How do people **self-identify**? Houseless, homeless, unhoused, etc.
12. What did you think we were going to talk about today? What have not asked that we should have?

6 and 7  
– same?