

## VETERAN PRIORITIZATION

### Purpose

Given the stated goal of the Chittenden County Homeless Alliance (CCHA) to reach Functional Zero for the homeless Veteran population in 2023, some modifications to the CCHA Coordinated Entry (CE) prioritization policy are necessary to reach this goal. The goal of this policy is to increase outflow to permanent housing for Veterans experiencing homelessness to support the CCHA's Aim to achieve Functional Zero for the Veteran population.

### Policy

For the tax credit and market rate units that go through the CCHA CE prioritization process, Veterans will be considered (for household-size appropriate units) before non-Veteran households in CCHA CE. For subsidized units that go through the CCHA CE prioritization process, some Veterans, as defined in the section "Procedure for Subsidized Units," may be considered (for household-size appropriate units) before non-Veteran households in CCHA CE. This policy will be reviewed by the CCHA CE Committee six months after the date of its most recent approval with the intent that the CCHA CE Committee will recommend to the CCHA that the policy be modified, extended, or ended. A methodological evaluation process, including assessments of current data, utilization, and effectiveness of the policies goals will be determinants of how to proceed. The CCHA will take a vote on the policy within one month (30 days) of being in receipt of the recommendation of the CCHA CE Committee.

### Procedure for Tax Credit & Market Rate Units

- All households under consideration for referral through CCHA CE must meet CCHA Coordinated Entry eligibility as defined in the CCHA CE Policies and Procedures.
- All households under consideration for referral through CCHA CE must be on the CCHA CE master list and have a completed CCHA CE vulnerability assessment.
- All households under consideration for referral to tax credit or market rate units must either have sufficient income or subsidy, according to the CCHA CE Sustainability Assessment.
- All households that wish to be considered for tax credit and market rate units through CCHA CE must be submitted to the CCHA CE Unit Queue for consideration.
- Of the households submitted for consideration to the Unit Queue:
  - Household size is considered first.
    - Then Veteran status from highest to lowest vulnerability.
  - If there are no Veteran households of the appropriate size:



- Priority population households (families, chronic households, and households fleeing domestic violence) will be considered from highest to lowest vulnerability.
- If there are no Veteran or priority population households of the appropriate size:
  - Then non-priority population households will be considered from highest to lowest vulnerability.

## Procedure for Subsidized Units

- All households under consideration for referral through CCHA CE must meet CCHA Coordinated Entry eligibility as defined in the CCHA CE Policies and Procedures.
- All households under consideration for referral through CCHA CE must be on the CCHA CE master list and have a completed CCHA CE vulnerability assessment.
- Prioritization for referral to subsidized units:
  - Appropriately sized households are prioritized first by Phase 3:
    - Veterans who do not have a permanent subsidy (and are not in the process of getting permanent subsidy) and do not have sufficient income to afford a unit without a subsidy (as determined by the sustainability assessment) will be referred to a subsidized unit ahead of those within the priority populations (family, households fleeing domestic violence, and chronic households), from highest to lowest vulnerability.
    - Then by priority population from highest to lowest vulnerability.
    - If there are no households eligible in the priority populations, then non-priority population households are considered from highest to lowest vulnerability
  - The same prioritization process is then done for Phase 2 if there are no households in Phase 3 that meet the eligibility requirements of the referral.
  - The same prioritization process is then done for Phase 1 if there are no households in Phases 3 or 2 that meet the eligibility requirements of the referral.

NOTE: Modified prioritization processes for particular housing opportunities may affect the prioritization processes as described above. The Veteran population will be subject to the same agreed upon parameters of those prioritization processes.