**Strategic Planning Committee** 

## February 2023 Meeting Minutes

- 1. How is agency capacity post PIT count? Are folks ready for focus groups in February?
  - a. Capacity is stretched but not likely to change much in the coming months
  - b. If committees aren't meeting regularly/can't budget time for focus groups, should it go through active members plus special attendees? Throw out a bunch of dates and see what works for folks
  - c. Diana and Chanel to put together group communication & list of dates for folks to choose from (4 hour time commitment from participating folks), communication to be tailored based on group (active members, other members, folks with lived experience)
    - i. Need list of facilitators
    - ii. Need written description
    - iii. Focus groups to start in March
- 2. Do we have funds for stipends for focus group participation?
  - a. Will to check with Travis
- 3. Getting input from folks with lived experience?
  - a. Where to hold meetings that are accessible and used by folks
  - b. How/who to facilitate? Once list of dates is created, folks will need to sign up
  - c. What to ask, what does the group want to know
    - i. Best case management experience and what made it work?
    - ii. What is your (their) no.1 priority/goal? For self, work with agency,
    - iii. What has been most helpful in helping to meet your goal?
      - 1. Is the housing system easy to access/ navigate for folks?
    - iv. What do you think the alliance does based on the name "CCHA"
    - v. What is the impression folks with lived experience get regarding what the alliance does/ what work they think the alliance does/ what does the role entail?
    - vi. Asking folks with lived experience, "if orgs were working together, what do you think would be the most helpful for the alliance to do?"
      - 1. What's the best way to make sure that the alliance is influenced by folks with lived experience wants and needs? Is it a certain no. of people included?
    - vii. How can trust be built?
    - viii. How do people self-identify? Houseless, homeless, unhoused, etc
    - ix. How do folks feel the coordinated effort is going? Does the "no wrong door approach" feel that way, or does it feel disorganized?
  - d. Can we utilize survey data that agencies already have?
- 4. Next steps, gain thoughts from others, narrow down questions, narrow down what questions will be asked to which groups? Work to be done via email