Chittenden County Homeless Alliance (CCHA)

COORDINATED ENTRY COMMITTEE MEETING

June 26, 2019, 8:30 – 10:00 AM

Attendees:

- **Jason Brill, V.A.**
- **Steve Lunna, SSVF@UVM**
- **Meghan Morrow Raftery, ICA**
- **Linda Amante, CVOEO**
- **Lindsay Mesa, PATHWAYS**
- **Nicole Kubon, COTS**
- **Elaine Soto, HC**
- **Erin Ahearn, CHCB/ Safe Harbor**
- **Stephen Marshall, Community of Homeless**
- **Chris Brzovic, CVOEO**
- **Margaret Bozik, CHT**
- **Erica Da Costa, CCHA**

PLEASE NOTE: Unless quote marks are used, text attributed to a specific person is paraphrased.

BRIEF REPORT ON MEETING WITH "HEALTH BEGINS WITH HOME"

- We had an onsite visit with **HEALTH BEGINS WITH HOME** – a national healthcare consultant group.
- UVM MC is participating in the Hospital Community Collaborative – a national initiative – and they want to zero in on better coordinating the hospital with the coordinated entry system.
- Our goals include as discussed with **Health Begins**:
  - Look at increasing screenings and referrals to Coordinated Entry from our target population which is the high ED utilizers and chronically homeless individuals.
  - Increase readiness for supportive housing.
  - Time frame of 6 months.
  - Creating duplicative interventions also needs to be addressed.
- Stephen Marshall: I work at the food shelf. It's become clear to me that there are a lot more homeless than are represented on our lists. They hide. What about the CVOEO food shelf database? A name for name comparison with the HMIS would be ideal. We need put this item on the agenda.
  - RESPONSE FROM ICA: We can look at the food shelf list but we can't identify the individuals – we can only offer percentages.

BUILT FOR ZERO REPORT

Goals developed:

1. Reduce inflow into chronic homelessness (why are people aging into chronic homelessness?)

a. We want to case conference for better data and data analysis (Nicole will be leading).
2. Target case conferencing for Phase 2 clients.
3. Housing homeless veterans (Jason will be leading).

- Margaret: Achieving quality data for families would ideally also be a goal.
- Stephen Marshall: LGBTQ are also vulnerable. We should make contact with the PRIDE center again.
- Nicole: There were have been three different systems evaluations going on at the same time. I hope we can be more thoughtful about that in the future when we're doing evaluations. There was a lot of overlap. How are Greg's and BFZ's recommendations going to differ? The pending evaluation results are producing anxiety and overload.
- Chris: The grant that funds my position was approved for another half time position: an **Assessment Specialist** for the whole continuum. It starts in September.
- Erica's position might be able to get some HUD funding if she is doing HMIS work. Let's consider adding that to the HUD application.

BRIEF REVIEW & Discussion OF THE LAST STRATEGIC PLANNING MEETING

- One of the principal takeaways was that there is a vagueness about what happens after the CHRC (Community Housing Review Committee) meets. Why are recommendations either accepted or rejected by, for example, BHA? The lack of clarity about this question produces frustration and confusion. One solution that was proposed was to invite the decision makers from the housing providers like BHA to give a presentation twice a year about their process and in particular, why they reject recommendations of the CHRC when they do.
- Nicole: It's highly unlikely that BHA will offer an inside look at their process. They have made clear that that our priority list is just a list of recommendations they may or may not take. I see no incentive for them to share more information than they already have.   BHA has declined our request to come in to a CHRC meeting and update us on chronic documentation processes.
- Chris: On the up side, we just learned yesterday that Holly (property management, BHA) and Stephanie (rental assistance, BHA) will be coming to CHRC meetings once a month.

DISCUSSION OF DATA ELEMENTS

The master list was reviewed for categories and data elements.

On the EXIT tab, here are the current categories after Client ID – including a just added one "Added: DOES CLIENT HAVE SOMEONE PROVIDING HOUSING NAVIGATION SUPPORT/CASE MANAGEMENT?":

HH Type	Family? (HH with Children)	Entry Exit Entry Date	Entry Exit Exit Date	Client Veteran Status	Current Age Group	Entry Exit Destination	Permanent Destination?	Project Type taking client off Master List	Agency taking client off Master List:	Coordinated Entry Outcome Status	Does client have someone providing housing navigation support/case management?	Chronic at Exit?

Currently the Entry Exit Destination column (7th from the left) contains these types of answers:

Entry Exit Destination
Rental by client, with other ongoing housing subsidy (HUD)
Rental by client, no ongoing housing subsidy (HUD)
Rental by client, with other ongoing housing subsidy (HUD)
Permanent housing (other than RRH) for formerly homeless persons (HUD)
Rental by client, no ongoing housing subsidy (HUD)
Permanent housing (other than RRH) for formerly homeless persons (HUD)
Rental by client, with other ongoing housing subsidy (HUD)
Rental by client, with RRH or equivalent subsidy (HUD)
Rental by client, no ongoing housing subsidy (HUD)
Rental by client, with other ongoing housing subsidy (HUD)
Rental by client, with RRH or equivalent subsidy (HUD)
Staying or living with family, permanent tenure (HUD)

- Does this capture what we want to evaluate?
- We definitely want to capture the specific nature of the mainstream subsidy.
- Let's also capture nonprofit vs private landlord.
- We want to track**: process** (by which the client achieved the outcome), **subsidy type and housing type** (who owns the apartment) separately.
- Suggested column to add: "Housing with Navigator Assistance" or without.
- Chris will create a draft list of new columns on the EXIT tab AS WELL AS the list of drop down options for each and bring that draft to the next C.E. meeting.

SCREENING FORMS

- The "screening form" functions more as a referral form but it can do a little bit of screening.
- Should we add a request for physical address? Or "where did you stay last night"?
- A physical address may confuse the issue because someone might have a mailing address (a friend's place) but still be homeless.
- How about just asking "are you homeless"? After providing the HUD definition of homelessness. A series of check boxes to help the client answer this question.

NEXT MEETING: 7/24

Please find archives of meeting minutes at **cchavt.org.**