

Strategic Planning 1/16/2019

Attendees

- Val Russell, **CEDO**
- Jan Demers, **CVOEO**
- Steve Lunna, **SSVF @ UVM**
- Jane Helmstetter, **AHS**
- Margaret Bozik, **CHT**
- Kevin Pounds, **Anew Place**
- Sarah Russell, **BHA**

PRELIMINARIES

- Where are the October and November Steering Committee minutes? They will help inform this discussion, especially regarding the hiring of the consultant.
- We need to find a new chair. Jane is willing to be co-chair with someone.
- Where is the draft of the strategic plan that originated from Diana?
- Where is the list of everyone on the committee?
- We need a budget as well – Laura was working on that.

DISCUSSION OF BIDS THAT CAME IN FOR THE CONSULTANT RFP

- Five bids came in. Four were very good, if very expensive.
 - United Way Strategic Funding might help with funding.
 - RFP states that a decision will be made by Jan 18th.
 - Should the executive committee make the decision?
 - Jan Demers will be part of the decision making. Along with Margaret, Laura, Val, and Lacey.
 - There will be a meeting to discuss proposals (make a decision/recommendation): 9:30 Friday at CHT
 - There also needs to be decision making around the funding
 - There are **portions** of a proposal that United Way would consider funding.
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The three recommended organizational development priorities from the Strategic Planning Committee:

1. Evaluate efforts to engage individuals with lived experience.
2. Expand current efforts to engage individuals with lived experience.
3. Identify and strategize about how to maintain adequate staffing and operating resources for the alliance at the end of this 3 year cycle

- We need the budget (follow up with Laura).
- Is this a good time to meet? 3:00 on Wednesday?

Question: Where can I find a quick description of what this committee does?

Answer: The [now updated] CCHA Charter is on the website.

CLARIFICATION: There are two strategic plans: 1. Is about how we collaborate together more effectively 2. One is about serving the homeless.

Question: The consultant is being hired for the strategic plan overall or for Coordinated Entry

Answer: For Coordinated Entry

Question: How does this involve UVM Medical? (Stephen Grant from UVM Medical is involved in putting clients – or trying to – into Coordinated Entry.)

Answer: They may – possibly – be interested in helping build capacity in the existing C.E. system. The hospital is willing to write a grant to get money to fund a position to support getting people into C.E. and further invest the hospital in C.E.

A BRIEF DISCUSSION OF THE POTENTIAL HIRING OF A CONSULTANT & THE ISSUES TO BE EXAMINED

- There's a general understanding that the consultant is going to be talking with: **consumers, front-line staff and with executive directors** to get everybody's take on what's working and where the bottlenecks are – and beyond that, a discovery of what is happening currently.
- Jane feels that continuity is one of the major issues for homeless clients. They don't have a **caseworker/housing navigator** for more than a few week when they are transitioning into housing.
- **Anew Place** can keep a client for up to two years, by contrast.
- We are very focused on crisis intervention, and not on upstream prevention but this is partly because of the restrictions imposed: HOP says you can only follow someone for 90 days. HOP says they have to be 14 days out from losing their housing.

Question: What do we think might change based on information from the consultant?

Answer: There are some things we hopefully will be able to change relatively quickly but the consultant will also provide an outside view on funding needs – and this is then information we can present to funders – and an outside view on data issues. In addition, the consultant will look at programmatic barriers and we can take the report to legislators.

Returning to the question of UVM involvement

- **OPEN QUESTION REGARDING ONE-CARE at UVM:** Would having someone at the hospital to help with Coordinated Entry (housing navigation) necessarily help take pressure off the system? --- **No consensus at this time.**
- There's a proposal from the hospital (OneCare) due January 31.
- There's a meeting at 11:30 on the 18th – innovation center on Lakeside – Community Health Improvement Office to discuss the application.
- There's a follow-up meeting at 12:30 – 1 on the 25th – WHAT IS IT?
- **Someone from the hospital should be sitting on this committee.**

*Anyone sitting on a steering committee should technically be sitting on a second committee.

Next meeting: 3:00 to 4:30 Feb. 20th